CSU (2019) Data, MMP (2015-2018), and Consumer Survey (2017) Data

Fig. 11: Gaps in Service as Reported by Consumers in 2019, by Percent			
Service Reported as Needed	**PDPH Client Services Unit Need at Intake (n=2,202)**	**Medical Monitoring Project* (Weighted n=17,478)**	**EMA 2017 Consumer Survey (n=392)**
Medical care	30.5%	7.6%	3.8%
Medications	26.3%	1.3%	3.8%
Treatment adherence	46.9%	0.6%	9.9%
Dental health care	10.5%	23.1%	11.2%
Home health care	2.5%	N/A	11.2%
Mental health care	27.0%	9.3%	10.5%
Case management	N/A	7.9%	5.9%
Substance abuse treatment	7.7%	2.4%	8.7%
Food	30.3%	7.1%	9.9%
Housing	46.7%	13.2%	15.1%
Transportation	49.7%	8.5%	11.2%
Support groups/peer support	9.4%	5.7%	9.4%
HIV education/risk reduction	9.0%	N/A	N/A
Benefits assistance	23.3%	10.6%	11.7%
Language translation	4.3%	0.0%	10.5%
Patient navigation	N/A	4.1%	7.9%
Weighted data for the City of Philadelphia from the 2015-2018 cycles of MMP.			