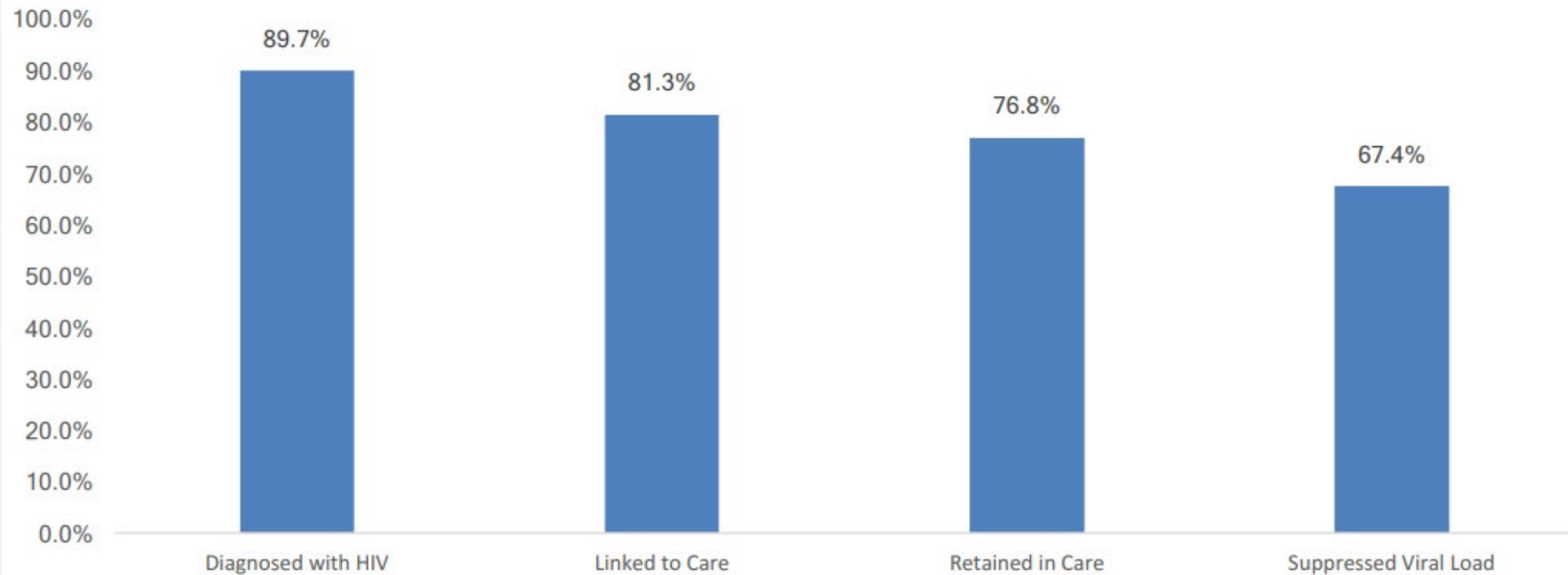


PRIORITY SETTING

For the Comprehensive Planning Committee
2022 Priority Setting Process

2019 MODIFIED CARE CONTINUUM

Modified HIV Care Continuum Philadelphia, 2019



NEW TRANSMISSIONS DATA

Philadelphia, 2019

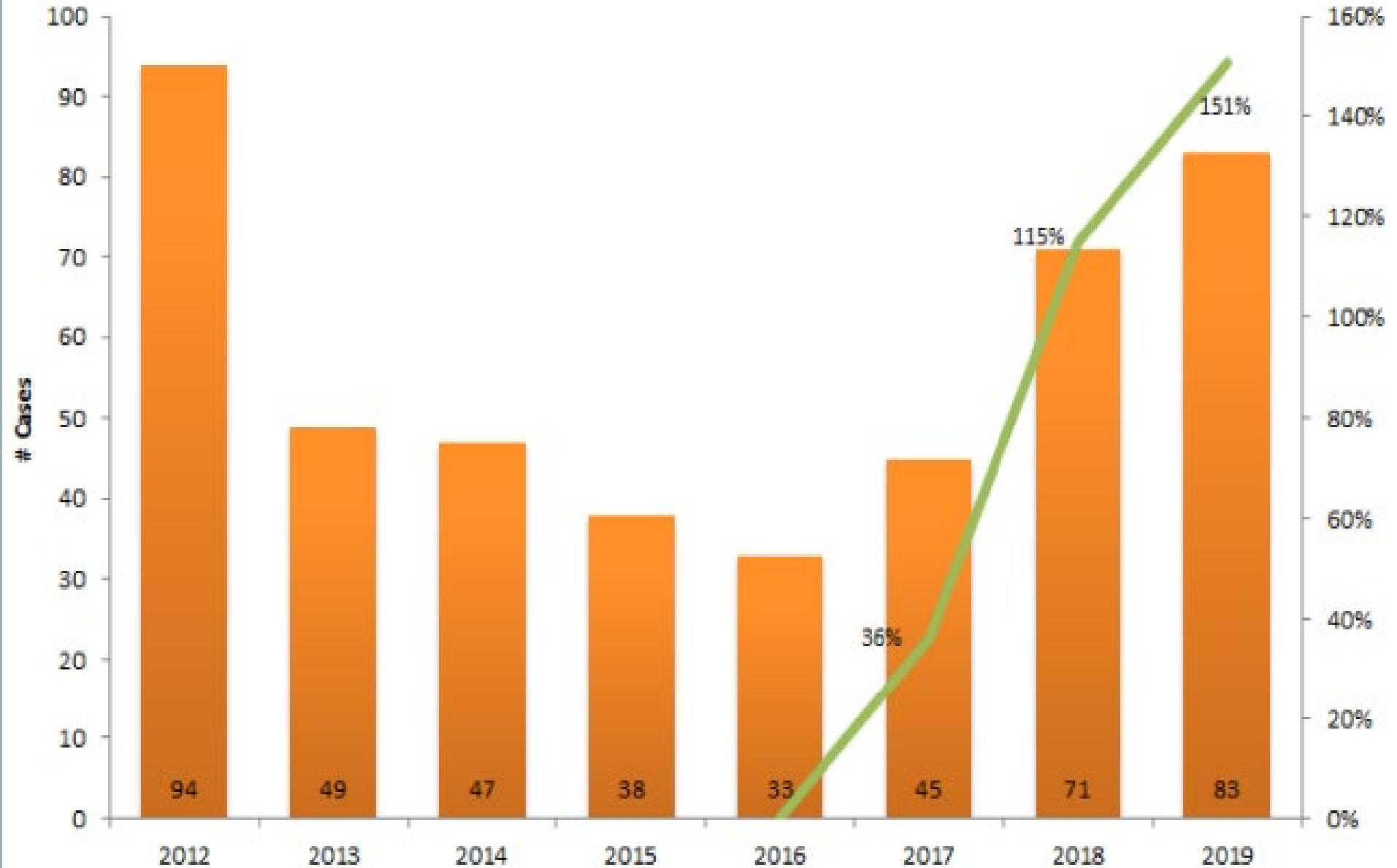
Philadelphia %/(Number) of people, per Surveillance	Status of Care	Accounted for X% of New Transmissions
10.3% (N=1,700)	Don't know they have HIV	39%
12.8% (N=2,125)	Know they have HIV but are not in care	36%
9.5% (N=1,573)	In care but are not virally suppressed	25%
67.4% (N=11,175)	Taking HIV medication and are virally suppressed	0.0%

NEW HIV DIAGNOSIS AMONG PWID

*PWID includes
MSM/PWID*

*Information from the 2021
Epi Update from AACO*





Number of Newly Diagnosed Cases of HIV (regardless of AIDS status) in PWID, by Year



Data as of 6/2020

Health Plan Comparison Chart

Plans for people who live in the HealthChoices Southeast Zone





	 Health Partners Plans	 Keystone First	 United Healthcare Community Plan
Member Services: 1-866-638-1232 PA Relay 711 (TTY) www.aetnabetterhealth.com/pennsylvania	Member Services: 1-800-553-0784 1-877-454-8477 (TTY) www.HPPPlans.com	Member Services: 1-800-521-6860 1-800-684-5505 (TTY) www.keystonefirstpa.com	Member Services: 1-800-414-9025 PA Relay 711 (TTY) www.uhccommunityplan.com
Ambulance • Per trip \$0	Ambulance • Per trip \$0	Ambulance • Per trip \$0	Ambulance • Per trip \$0
Dental care \$0	Dental care \$0	Dental care \$0	Dental care \$0
Inpatient hospital • Per day \$3 • Maximum with limits \$21	Inpatient hospital • Per day \$3 • Maximum with limits \$21	Inpatient hospital • Per day \$3 • Maximum with limits \$21	Inpatient hospital • Per day \$3 • Maximum with limits \$21
Medical centers • Ambulatory surgical center \$0 • Federal Qualified Health Center/ Regional Health Center \$0 • Independent medical / surgical center \$3 • Short procedure unit \$3	Medical centers • Ambulatory surgical center \$3 • Federal Qualified Health Center/ Regional Health Center \$0 • Independent medical / surgical center \$3 • Short procedure unit \$3	Medical centers • Ambulatory surgical center \$3 per visit • Federal Qualified Health Center/ Regional Health Center \$0 • Independent medical / surgical center \$3 per visit • Short procedure unit \$3 per visit	Medical centers • Ambulatory surgical center \$3 • Federal Qualified Health Center/ Regional Health Center \$0 • Independent medical / surgical center \$3 • Short procedure unit \$3
Medical equipment • Purchase \$0 • Rental \$0	Medical equipment • Purchase \$0 • Rental \$0	Medical equipment • Purchase \$0 • Rental \$0	Medical equipment • Purchase \$1-\$3 • Rental \$0
Medical visits • Certified nurse practitioner \$0 • Chiropractor \$0 • Doctor \$0 • Optometrist \$0 • Podiatrist \$0	Medical visits • Certified nurse practitioner \$0 • Chiropractor \$1 • Doctor \$0 • Optometrist \$0 • Podiatrist \$0	Medical visits • Certified nurse practitioner \$0 • Chiropractor \$0 per visit • Doctor \$0 • Optometrist \$0 per visit • Podiatrist \$0 per visit	Medical visits • Certified nurse practitioner \$0 if PCP • Chiropractor \$1 • Doctor \$0 if PCP • Optometrist \$0 • Podiatrist \$1
Outpatient hospital • Per visit \$0	Outpatient hospital • Per visit \$1	Outpatient hospital • Per visit \$0	Outpatient hospital • Per visit \$0 if PCP
Prescriptions • Generic \$1 • Brand name \$3	Prescriptions • Generic \$1 • Brand name \$3	Prescriptions • Generic \$1 • Brand name \$3	Prescriptions • Generic \$1 • Brand name \$3
X-rays • Per service \$0	X-rays • Per service \$1	X-rays • Per visit \$1	X-rays • Per service \$1

Note: All plans provide the same basic coverage for dental care, eye care and prescription benefits. Individual plans offer additional services listed below.

Dental Care: Members under age 21 can receive all medically necessary dental services including cleanings, x-rays, crowns, and other services. Members over age 21 can receive dental services based on their Medical Assistance benefits package and medical need.

Eye Care: All members can receive 2 eye exams a year. Members under age 21 can get 2 pair of lenses and 2 frames or 2 pair of contacts or a pair of each. Members over age 21 can receive eye care services based on their Medical Assistance package and medical need.

Prescription Benefits: Members can receive brand name and generic drugs, certain over-the-counter drugs and vitamins, insulin supplies and vaccines based on their Medical Assistance benefits package.

			
<p>Community Connections: Local Community Health Workers help you schedule appointments, share tips for wellness and health, and find the community resources you need.</p> <p>CORA: Our Healthy RV brings tips, health screenings, and fun family activities right to your town.</p> <p>Pharmacy Advisor: Your pharmacist will teach you how your medicine can keep you healthy.</p> <p>Road to Recovery: Care managers provide resources to support your recovery from drug, alcohol, and tobacco use.</p> <p>Healthy Kids Programs: Get tips to keep your child healthy and earn rewards for keeping appointments.</p> <p>Care Management Programs: Nurses and Social Workers coordinate doctors' appointments and care. We help with transportation, food, utilities, and other barriers that keep you from staying healthy.</p> <p>Bright Expectations: Moms-to-be receive assistance to schedule doctor visits, rides, and referrals to community resources, before and after baby arrives. Rewards available!</p> <p>MOMs: Making Opportunities for Moms, families, and baby to succeed; prenatal, postpartum and healthy child development learning sessions.</p> <p>Member Portal: Easy access to your secure healthcare information.</p> <p>AirCare/Chronic Care: Get a personal plan to help your family members who have chronic conditions, like asthma, high blood pressure, diabetes and COPD stay healthy.</p> <p>Mobile App: Find a doctor, request an ID card, change your PCP and more.</p> <p>Healthy Text Messages: Appointment reminders and healthy tips.</p> <p>Community Resource Tool: Find community and social resources near you with our tool.</p> <p>24-hour Medical Help Line: Call our Nurseline for advice when you're sick or have a health issue.</p> <p>Vision Benefits: Receive eye exams, glasses or contacts at no cost.</p> <p>Enhanced Dental Benefits: All members can get exams, cleanings and treatment for gum disease.</p> <p>Urgent Care Benefits: Participating urgent care centers are covered.</p> <p>No Cost Smartphone: Help in getting a free smartphone.</p>	<p>Personal Support: Transportation coordination, community resource referrals and appointment scheduling.</p> <p>Telemonitoring/Telehealth: Get your care safely at home.</p> <p>Care Management Programs: Reach health care goals with home-delivered meals at no cost to you; food counseling for some members, disease education and coordination of services like behavioral health.</p> <p>Member Portals and Tools: Find a doctor, check covered medicines and get a new ID card.</p> <p>Resource Central: Find food, housing and other resources.</p> <p>Rewards Program: Rewards for completing health-related activities.</p> <p>Baby Partners: A personal partner for your pregnancy, including home visits for new moms and doula services; you could also be eligible for rewards.</p> <p>Breastfeeding Helpline: 24/7 phone access to licensed professionals.</p> <p>Healthy Kids Programs: Get help when your child is sick, a support to avoid lead poisoning, tips about immunizations, well-child visits and chances to earn rewards.</p> <p>Vision Benefits: Receive yearly routine exams; some members get one pair of eyeglasses or contact lenses and children can get two pairs of glasses or contacts.</p> <p>24/7 Medical Help Line: Offering nonstop support by phone or video.</p> <p>Urgent Care Benefits: You're covered when you can't access your PCP.</p> <p>Healthy Living and Health Education: Health and wellness classes and assistance to find local food resources.</p> <p>Gym Memberships: Gym memberships at participating locations.</p> <p>Improved Adult Dental Benefits: Benefit allowance for a subset of procedures, plus routine dental care and coverage for medically necessary braces.</p> <p>Professional Development: Programs and support for your GED, college courses and job readiness.</p> <p>Smartphone: Get a cell phone at no-cost to you.</p>	<p>Help Getting Care: We work to connect you to the care you need. We can help you set up appointments, set up transportation and give you community resources.</p> <p>Care Management Programs: We provide nurses, social workers, home health navigators and care connectors to help coordinate your care.</p> <p>Gym Memberships: Gym memberships for members at several YMCA and gym locations.</p> <p>Mission GED Program and Job Readiness: Tools and supports to further member education and employment opportunities.</p> <p>Keys to Your Care®: Texting and rewards program for pregnant moms and babies up to 15 months old.</p> <p>Community Baby Showers and Moms to Be programs: Offers extra support for pregnant moms.</p> <p>4YourKidsCare: Provides families' education and information about caring for children when they are sick.</p> <p>Additional Adult Eye Care Benefit: Select diabetic members ages 21 and over can get prescription eyeglasses or contact lenses.</p> <p>24/7 Nurse Call Line: Nurses available 24 hours a day, 7 days a week by phone.</p> <p>Urgent Care Centers: Urgent medical care when your PCP's office is closed and it is not an emergency.</p> <p>Member Rewards: Earn rewards when you get select health screenings and exams you need.</p> <p>Community Health Programs: We partner with many community organizations to bring workshops, screenings and education to where you live.</p> <p>In-home Nutritional Counseling: In-home nutritional counseling available for all members.</p> <p>Member Portal and Member Mobile Apps: Secure website where you can find a doctor, request an ID card and more.</p> <p>Telemedicine: We cover telemedicine to help you get the care you need, how and where you need it.</p> <p>No Cost Smartphone: We can connect you to resources to get smart phone at no cost.</p>	<p>Acupuncture: Pain management treatment is available to you if you're dealing with lower back pain or migraine symptoms.</p> <p>GED Testing: We pay for the testing fee for eligible members to help further your education and achieve your goals.</p> <p>Member Rewards: Earn rewards for exams and health screenings.</p> <p>Advocate4Me: Advocates are the single point of contact to make sure all of your needs are met.</p> <p>Member Website Portal and Mobile App: Find doctors, access your member ID card, change your doctor online and more.</p> <p>UnitedHealthcare OnMyWay™: Use this helpful app to design your resume and learn how to budget.</p> <p>UnitedHealthcare Healthy First Steps®: Get the help you need to have a healthy baby. Earn gift cards and get reminders for appointments. We help with doctor visits, transportation and referrals to community services.</p> <p>Sesame Street Healthy Habits for Life: Sesame Street friends teach you how to make healthy meals on a budget and get tips about asthma and lead prevention.</p> <p>Eye Care Benefits: Members over 21 can receive one pair of glasses or contact lenses every year. Members under 21 can receive up to 2 pairs of glasses or one set of contact lenses every year.</p> <p>Special Needs Unit: Helps with accessing care and connecting you to community resources.</p> <p>24/7 NurseLine™: Speak directly with a nurse at any time to answer your health questions.</p> <p>Urgent Care: Urgent care centers are available to you at no cost when you can't see your doctor.</p> <p>Tobacco Cessation: Get nicotine replacement products and counseling at no cost to you.</p> <p>Cell Phone: Get enrollment support in the Lifeline cell phone program.</p>

New Jersey Health Plans (Medicaid)

NJ FAMILYCARE HEALTH PLANS

HMO Plans by County	Atlantic	Bergen	Burlington	Camden	Cape May	Cumberland	Essex	Gloucester	Hudson	Hunterdon	Mercer	Middlesex	Monmouth	Morris	Ocean	Passaic	Salem	Somerset	Sussex	Union	Warren
Aetna Better Health® of New Jersey	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Amerigroup New Jersey, Inc.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Horizon NJ Health	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
UnitedHealthcare Community Plan	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WellCare Health Plans of New Jersey	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

aetna

Aetna Better Health® of New Jersey
A statewide NJ FamilyCare plan

Available in ALL counties

Aetna Better Health® of New Jersey

1-855-232-3596 • TTY 711 (24/7)

www.aetnabetterhealth.com/nj

Get more with Aetna Better Health

Benefits, rewards, and plan perks you won't want to miss

- Access top, local providers - no referrals needed
- Comprehensive dental care and vision care,
- Wellness exams,
- Maternity care,* and
- Pharmacy services.*

*Co-pays may apply for some NJ FamilyCare members

Dental Home Program from children 0-20 years old

Your child gets a comprehensive dental package with us. A dental home is the office where your child will get his or her dental and oral health care. Your child's dental home delivers care in a complete and family centered way. There is no co-payment for routine/preventive dental visits and no referral is needed to see a dentist or dental specialist.

Access to a 24/7 nurse line for health advice

Call 1-855-232-3596 (TTY: 711) and press 4. Nurses are always ready to help.

Earn rewards for health and wellness

Our incentive program rewards members for completing eligible health screenings such as:

- Adolescent Well-Care (ages 12-21)
- Mammogram - Breast Cancer Screening (every year from age 40-74) and Cervical Cancer Screening (pap test) (starting at age 20)
- Lead Screening (ages 0-6)
- Postpartum Care (21-56 days after having your baby. C-section may require two visits)

Call Member Services to learn more about the program.

Must be an Aetna Better Health member for one year to be eligible for program.

When health is on your mind, keep us top of mind.

Amerigroup New Jersey, Inc.**1-877-453-4080 • TTY 711****www.myamerigroup.com/nj**

Since 1996, Amerigroup Community Care has proudly served NJ FamilyCare members in New Jersey. With our experience, we understand what you want from a health plan. Let us help you get the most from your NJ FamilyCare benefits!

THE BENEFITS YOU NEED

No Referrals Needed: See any of our in-network providers, not just limited to primary care, dentists and OB/GYNs.

Eye and Dental Benefits: Get routine preventive vision and dental care, including a \$100 credit toward contact lenses for qualifying members, selected frames and more.

24-Hour Nurse HelpLine: Get medical advice and information from a nurse 24 hours a day, 7 days a week.

Special Needs Care Management: All members with special needs have a Care Manager to assist with an individualized plan of care, scheduling of appointments, and arranging transportation to appointments when needed.

Prescription Drug Coverage: for the medicine you need to stay in good health.

THE EXTRAS YOU WANT

Over-the-Counter Drugs: Money for OTC items every quarter — no prescription needed.

Extra Support to Moms: A program with healthy rewards to help support you through pregnancy, delivery, and your baby's first few months.

Free Online Resources: for members to help find food, jobs, housing and other things you may need in the community.

Healthy Rewards: Gift cards for completing recommended health screenings, such as: lead screenings for children and diabetes services, such as an annual eye exam and Hemoglobin A1c testing.

Community Events and Workshops: about asthma, diabetes, nutrition, stress relief, & more.



Horizon NJ Health

Available in ALL counties

Horizon NJ Health**1-800-682-9090 • TTY 711****www.horizonnjhealth.com****Keeping You and Your Family Healthy:**

The only NJ FamilyCare plan from Horizon Blue Cross Blue Shield of New Jersey. We are your hometown health plan. Get the benefits your family is looking for with Horizon NJ Health.

- One of the largest provider networks in New Jersey—choose from more than 20,000 doctors
- No referrals needed to visit your dentist, Ob/Gyn, schedule a mammogram or have routine eye care
- Coverage for contact lenses and glasses plus other vision benefits.
- Prescription drug coverage for those provided by your doctor, as well as some over-the-counter medicines
- Nurse Helpline to answer your medical questions and a Members Services Helpline to answer your questions about your plan, available to you 24 hours a day, seven days a week

Additional health support programs centered on you and your family:

- **Managed Long Term Services & Supports (MLTSS) program** for people who need health and long-term care services like home and personal care to stay in their homes
- **Healthy Pregnancy Program** to support you all the way through to delivery and your baby's first 60 days. Get routine Ob/Gyn visits, care management services, nutritional advice and breast-feeding help
- **Care Managers available to Members with Special Needs** to help enhance the quality of our members' care

Nothing is more important to us than your family's good health. We are here for you when you need us the most.

UnitedHealthcare Community Plan
1-800-941-4647 • TTY/TDD 711
www.uhccommunityplan.com

We Make Healthcare Simpler: At UnitedHealthcare Community Plan, we help people live healthier lives. We have worked hard to deliver on that mission in New Jersey since 1989. UnitedHealthcare Community Plan's network of community-based doctors and dentists, hospitals and neighborhood pharmacies provides quality care, with dignity and respect, to the people of New Jersey.

No Referral Necessary for:

- Routine well-women care and prenatal care from participating OB/GYNs
- Participating dentists (in most cases)
- Routine eye exams from participating providers
- Mental health or substance use professionals

The Benefits You Need Plus the Extras You Want:

- Primary Care Doctor for each member
- Dental cleanings, check-ups and dental work
- Eye exams and glasses or contact lenses
- Member Services Helpline staff available 24 hrs. a day, 7 days a week
- Appropriate preventive care for each age group, such as, vaccines,

well visits, diabetic, asthma and cardiac care

Special Needs Members: UnitedHealthcare Community Plan offers a comprehensive list of Care Management programs for members with special needs. A specially-designed team of Health Educators and Care Managers concentrate on early identification, prevention, education, advocacy, community and social services for members with the following conditions: asthma, diabetes, congestive heart failure (CHF), high risk pregnancy and lead toxicity.

Extra support during pregnancy: Healthy First Steps is a special program for pregnant members and new moms and their babies. Our Healthy First Steps staff of nurses, social workers and health educators works with you and your doctor to make your pregnancy healthier and easier.

Community Involvement: UnitedHealthcare Community Plan provides targeted education on important health concerns. Every day, our team of certified health educators works in communities throughout New Jersey to meet with groups and provide valuable information to help improve the health of people in all the different populations we serve.



Available in ALL counties, except Hunterdon

WellCare Health Plans of New Jersey
1-888-453-2534 • TTY 711
www.wellcare.com/New-Jersey

Putting you first: At WellCare, we put you and your family first. This means you get the care and services you need to stay healthy and live happy.

24-Hour Nurse Advice Line: All members can call to receive medical advice from registered nurses 24 hours a day, 7 days a week, every day of the year.

Health and Wellness Website: This resource gives tips to help you and your loved ones stay healthy.

Prenatal Rewards Program: This program helps our moms-to-be focus on staying healthy and going to all their doctor visits during their pregnancy. Members who complete the program can earn a free gift.

Physician (Provider) Services:

- **PCP:** A provider is assigned to each member to provide their care or arrange for them to see a specialist.
- **Prescriptions:** Coverage for medicine provided by your providers.

Member Assistance:

- Personal help arranging doctor appointments, social services, and more.
- All materials are available in English, Spanish, and other languages upon request.
- Translation services available to members who are hearing-impaired, or who speak a language other than English.

Community Resources: Our dedicated CommUnity Assistance Line connects you with local, community-based services such as food, transportation, child care and more.

Care Management: We offer targeted care management programs to children and adults. Some programs include:

- **Asthma • Diabetes • HIV/AIDS • High Risk Pregnancy**

Care managers are trained to help members, their family and their PCP's arrange services (including referrals to special care facilities for highly-specialized care) that may be needed to manage illnesses. Choosing a health care plan is a big decision and we want you to have the facts you need to make the choice that's right for you.

KEY CONSIDERATIONS (AGE)

- Youth (ages 18-24) reported more high risk situations (*CDC 2020 Behavioral Risk Factor Surveillance System*)
 - 28.4% of men (18-24 y/o) reported involvement in higher risk situations
 - 18.4% of women (18-24 y/o) reported involvement in higher risk situations
- In 2019, people aged 30-39 accounted for 25.7% of new HIV Diagnosis in Philadelphia, while people aged 50+ accounted for 53.7% of total HIV cases

KEY CONSIDERATIONS (SEXUALITY + GENDER)

- In 2019, **MSM made up the largest percentage of newly diagnosed** and total PLWHA percentage within PA, NJ, and Philadelphia Counties.
 - *However, these percentages were closely followed by heterosexuals (in NJ's cases, the percentage of PLWHA who were heterosexuals and MSM were identical)*
- A **higher percentage of women and transgender women** were living below the FPL than male RWHAP clients (2019 data)
- **Transgender clients** were the most housing insecure (2019 data)
 - 10.3% of transgender clients had temporary housing
 - 10.9% of transgender clients had unstable housing

KEY CONSIDERATIONS (RACE)

- In 2019, **Black individuals accounted for the highest percentage of newly diagnosed** people as well as PWHA in PA, NJ, and Philadelphia Counties.
 - In Philadelphia, the number of Black individuals who are PLWHA is approximately 3.8x higher than the next leading percentage (63.9% PLWHA who are Black vs. 16.8% of PLWHA who are White).
- Nearly **three-quarters of RWHAP clients are from racial/ethnic minority populations**. In 2019 the data is as follows:
 - Clients who are Black/African American: 46.6%
 - Clients who are Hispanic/Latino: 23.3%
 - Clients who are American Indian/Alaska Native, Asian, Native Hawaiian/Pacific Islander, and persons of multiple races: less than 2% each
 - Clients who are White: 26.6%

KEY CONSIDERATIONS (PWID)

- There was a **151% increase in new HIV diagnoses in PWID** between 2016 to 2019 (33 to 83 diagnoses).
- **MSM and Transgender** RWHAP clients who were also PWID had the highest percentages of temporary and unstable housing.

KEY CONSIDERATIONS (FINANCES + INSURANCE)

- In 2019, 60.7% of RWHAP clients were living at or below 100% FPL
- Approximately 80% of RWHAP clients have some form of health care coverage (2019 data)
 - 47.8% are covered by Medicaid
 - 17.2% are covered by Medicare
 - 20.3% have private employer coverage
 - 2.8% other
 - 11 % no insurance

KEY CONSIDERATIONS (HOUSING)

- Approximately 7% of RWHAP clients have temporary housing and nearly 6% have unstable housing (2019 data)
- Younger individuals – 20-34 years old – tend to have more temporary or unstable housing

AMBULATORY OUTPATIENT CARE

Outpatient/Ambulatory Health Services provide diagnostic and therapeutic-related activities directly to a client by a licensed healthcare provider in an outpatient medical setting.

Allowable activities include:

- Medical history taking
- Physical examination
- Diagnostic testing (including HIV confirmatory and viral load testing), as well as laboratory testing
- Treatment and management of physical and behavioral health conditions
- Behavioral risk assessment, subsequent counseling, and referral
- Preventive care and screening
- Pediatric developmental assessment
- Prescription and management of medication therapy

2017 Consumer Survey Data

- 7% needed HIV care in the previous 12 months and didn't receive it
- Co-morbidities and chronic health conditions are common among PLWH, especially older people
- Incarceration is common and impacts engagement and retention in HIV care
- Prevention services not offered by HIV providers to majority of respondents

WORTH NOTING

- **Program Guidance:** Emergency room visits are not allowable costs under this category
- Approximately 80% of RWHAP clients have insurance and about 65% are covered under Medicaid/Medicare
- In 2019, 43% of PLWH co-infected with HCV were resolved
- Though progress has been made, barriers for transgender patients and patients aged 20-34 still exist, reflected in retention in care disparities.

MEDICAL CASE MANAGEMENT

Medical Case Management (MCM) is the provision of a range of client-centered activities focused on improving health outcomes in support of the HIV care continuum.

Key activities include:

- Assessment of service needs
- Development and re-evaluation (every 6 months) of an individualized care plan
- Client monitoring and advocacy
- Treatment adherence counseling to ensure readiness to adhere to complex HIV treatments

2017 Consumer Survey Data

- Most respondents (82.1%) had a MCM, and 96.6% were satisfied with their MCM
- Consistent with the goal, those who are not virally suppressed are more likely to have a MCM (since MCMs are meant to offer extra support to PLWH for better health outcomes)
- MCM is the third most-used service

WORTH NOTING

- **Program Guidance:** MCM goal is to improve health care outcomes with a focus on ensuring readiness and adherence to HIV treatment
- If treatment adherence services are provided during an Outpatient/Ambulatory Health Service visit, it will not be reported under MCM
- 183 MCMs attended trauma-informed care or cultural competency trainings (2020 data)

DENTAL CARE

Oral Health Care activities include outpatient diagnosis, prevention, and therapy provided by dental health care professionals, including general dental practitioners, dental specialists, dental hygienists, and licensed dental assistants.

2017 Consumer Survey Data

- 11% reported needing but not receiving dental services
- 30% did not have dental insurance

WORTH NOTING

- Need for dental care (based on CSU data) increased by 7% from 2018 to 2019