

# PRIORITY SETTING

For the Comprehensive Planning Committee  
2022 Priority Setting Process

# MEDICAL TRANSPORTATION

Medical Transportation is the provision of **nonemergency transportation** that enables an eligible client to **access or be retained in core medical and support services**.

Unallowable costs include:

- Direct cash payments or cash reimbursements to clients
- Direct maintenance expenses (tires, repairs, etc.) of a privately-owned vehicle
- Any other costs associated with a privately-owned vehicle such as lease, loan payments, insurance, license, or registration fees.

## 2017 Consumer Survey Data

- **25% of consumer survey respondents missed an apt in the previous 12 months because of transportation problems**
- 25% used medical transportation
- 11% needed transportation but did not receive

## WORTH NOTING

- **Program Guidance:** Can be provided through: Provider contracts; Mileage reimbursements; Purchase/lease of organizational vehicles; Volunteer drivers; Vouchers and tokens
- Highest reported need at intake for CSU at 51.5% (2020/2021)
- **Limitations/Considerations:**
  - All trips classified as one-way
  - Payer of last resort (must use LogistiCare first)

# HOUSING ASSISTANCE

Housing provides **transitional, short-term, or emergency housing assistance** to enable a client or family to gain or maintain outpatient/ambulatory health services and treatment, including **temporary assistance necessary to prevent homelessness and to gain or maintain access to medical care**.

Must provide clients with medical/supportive services OR enable access to services.

Cannot be used for mortgage payments.

## 2017 Consumer Survey Data

- 14% were staying with friends or family
- 2.1% lived in a shelter
- 1.1% were in transitional housing
- 0.8% lived on the street

## WORTH NOTING

- Approximately 7% of RWHAP clients have temporary housing and nearly 6% have unstable housing (2019)
- The Philadelphia Office of Homeless Services estimates that there are 5,700 individuals considered to be homeless, 950 of whom are unsheltered (2021)
- A total of **75.8% of RWHAP live below 138% FPL** (2019)
- **Second highest reported need** at intake for CSU at 51.4% (2020/2021)

# FOOD BANK/HOME DELIVERED MEALS

Food Bank/Home Delivered Meals refers to the provision of **actual food items, hot meals, or a voucher** program to purchase food. This also **includes the provision of essential non-food** items that are limited to the following:

- Personal hygiene products
- Household cleaning supplies
- Water filtration/purification systems in communities where issues of water safety exist

## 2017 Consumer Survey Data

- **30%** reported **using food banks or home delivered meals** in the last 12 months
- **10%** reported **needing but not receiving** this service in the last 12 months

## WORTH NOTING:

- **Program Guidance:** Unallowable costs include household appliances, pet foods, and other non-essential products.
- **Third highest reported need** at intake for CSU at 37.8% (2020/2021)
- The Office of Homeless Services estimates that 1 in 5 Philadelphians are food insecure (2019)

# LEGAL/OTHER PROFESSIONAL SERVICES

Involves professional/licensed help with **legal matters related to or arising from HIV**, including:

- Benefits assistance
- Discrimination because of HIV status
- Power of attorney
- Living wills
- Permanence planning—counseling for custody and placement of minors after a parent/caregiver is either deceased or can no longer care for them
- Tax preparation

## 2017 Consumer Survey Data

- **12%** reported **needing but not getting** this service in the last 12 months

## WORTH NOTING

- **Program Guidance:** Legal assistance is not available for criminal cases
- Access to benefits, particularly SSDI is essential support for many of the EMA's PLWH

# OUTREACH SERVICES

Outreach Services provide the following activities:

- 1) **Identification** of people who do not know their HIV status
- 2) **Linkage or reengagement** of PLWH who know their status into HRSA RWHAP services, including provision of information about **health care coverage options**
- 3) **Reengagement** of people who know their status into **Ambulatory Outpatient Health Services**

## 2017 Consumer Survey Data

- **12%** reported **using this service** to get reengaged in medical care
- **8%** reported needing this type of help but **not receiving it**

## WORTH NOTING

- **Program Guidance:** Cannot be delivered anonymously due to need for follow-up
- This service cannot exclusively promote HIV prevention education—it may be used for HIV testing
- 10.3% of PLWH in Philadelphia were unaware of their status (2019)
- Concurrent AIDS diagnosis rates (2019):
  - 1 in 8 – Philadelphia
  - 1 in 5 – NJ Counties
  - **1 in 3 – PA Counties**

# RESPITE CARE

Respite Care is the provision of periodic respite care in community or home-based settings that includes non-medical assistance designed to **provide care for an HRSA RWHAP-eligible client to relieve the primary caregiver responsible for their day-today care.**

## 2017 Consumer Survey Data

- **2%** reported **using this service** in the last 12 months
- **11%** reported needing assistance with **adults/ children they care for**

## WORTH NOTING:

- **Program Guidance:** Only available within a licensed or certified provider setting – funds may not be used for off premise social/recreational activities or to pay for a client's gym membership

# PSYCHOSOCIAL SUPPORT SERVICES

Psychosocial Support Services **provide group or individual support and counseling services** to assist HRSA RWHAP-eligible PLWH to address behavioral and physical health concerns.

Activities provided under the Psychosocial Support Services may include:

- Bereavement counseling
- Caregiver/respite support (HRSA RWHAP Part D)
- Child abuse and neglect counseling
- HIV support groups
- Nutrition counseling provided by a non-registered dietitian (see Medical Nutrition Therapy Services)
- Pastoral care/counseling services

## 2017 Consumer Survey Data

- **30% reported attending support groups** in the previous 12 months
- **9%** needing support groups but **not attending**

## WORTH NOTING

- **Program Guidance:** HRSA RWHAP-funded **pastoral counseling must be available** to all eligible clients regardless of their religious denominational affiliation
- Amidst COVID-19 safety regulations, reports on social isolation and need for connection have been noted
- Literature shows how important social support is for health and well-being



# HEALTH EDUCATION/RISK REDUCTION

Health Education/Risk Reduction is the provision of **education to clients living with HIV about HIV transmission** and how to reduce the risk of HIV transmission.

- Education on risk reduction strategies to reduce transmission such as preexposure prophylaxis (PrEP) for clients' partners and treatment as prevention
- Education on health care coverage options (e.g., qualified health plans through the Marketplace, Medicaid coverage, Medicare coverage)
- Health literacy
- Treatment adherence education

## 2017 Consumer Survey Data:

- **4.3%** of sexually active participants said their HIV-negative partner **WAS on PrEP**, and **15.6%** said that their HIV-negative partner **was NOT taking PrEP**
- In their HIV medical care - Information about PrEP was offered to 16.6% of the sample and disclosure support to 13.8%
- Even among PLWH who reported sexual and drug-using behaviors, **less than half** were offered any harm reduction, STD testing, or other prevention interventions in HIV medical care

## WORTH NOTING

- **Program Guidance:** Cannot be delivered anonymously

# AIDS DRUG ASSISTANCE PROGRAM

The AIDS Drug Assistance Program (ADAP) is a state-administered program authorized under RWHAP Part B **to provide FDA-approved medications** to low-income clients with HIV who have no coverage or limited health care coverage.

ADAP **may also use program funds to purchase health insurance** for eligible clients and for services that enhance access to, adherence to, and monitoring of antiretroviral therapy.

## 2017 Consumer Survey Data

- SPBP/ADDP: 28%
- Medicare Part D: 34%
- Patient Assistance: 7%
- Other insurance: 7%
- Pay myself: 5%

## WORTH NOTING

- ADAP funds **cannot be used for LPAP support** (only RWHAP Part A grant award or Part B base award funds)

# CHILD CARE

Intermittent child care services for the children living in the household of PLWH who are HRSA RWHAP-eligible clients **for the purpose of enabling those clients to attend** medical visits, related appointments, and/or HRSA RWHAP-related meetings, groups, or training sessions.

## 2017 Consumer Survey Data

- **10%** said they needed child care and **did not receive** it in the last 12 months
- **4% used child care** in the last 12 months

## WORTH NOTING

- This **CAN include informal child care** provided by neighbor, family friend, or another person (with understanding that there are restrictions on offering direct cash payments)

# HEALTH INSURANCE PREMIUM AND COST-SHARING ASSISTANCE

For purposes of this service category, health insurance also includes standalone dental insurance. The service provision consists of the following:

- Paying **health insurance premiums** to provide comprehensive HIV Outpatient/Ambulatory Health Services, and pharmacy benefits that provide a **full range of HIV medications** for eligible clients; and/or
- Paying **standalone dental insurance premiums** to provide comprehensive oral health care services for eligible clients; and/or
- Paying **cost sharing** on behalf of the client

## 2017 Consumer Survey Data

- **10%** said they didn't get medical care in the previous 12 months because they **could not afford a co-pay/deductible**

## WORTH NOTING

- In 2019, **11% of EMA PLWH were uninsured** at any time
- A total of **75.8% of RWHAP live below 138% FPL** (2019)

# LINGUISTIC SERVICES

Linguistic Services provide **interpretation and translation services**, both oral and written, to eligible clients.

## 2017 Consumer Survey Data

- **4%** reported not receiving a service in the last 12 months **due to language barriers**

## WORTH NOTING

- **24.1%** of Philadelphia **households speak a non-English language** at home as their primary language (2019)