

Presentation to the HIPC

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AIDS Activities Coordinating Office

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Purpose

- To share information that may be useful in making allocation decisions
- RW Part A Services Definitions
- Data
- Don't hesitate to ask questions

Services Funded in the EMA

- In accordance with HRSA Standards and Guidelines, all clients who engage in Ryan White care services (core and supportive) must be:
 - An individual living with HIV
 - Ryan White eligible and certified every 6 months
- Ryan White is the payer of last resort

Services Funded in the EMA

Core Services

- AIDS Pharmaceutical Assistance (Local)
- Medical Case Management
- Medical Nutritional Therapy
- Mental Health Services
- Oral Health Care Services
- Outpatient/Ambulatory Health Services
- Substance Abuse Outpatient Care

Support Services

- Emergency Financial Assistance
- Food Bank/Home Delivered Meals
- Housing
- Medical Transportation Services
- Other Professional Services (formerly Legal Services)
- Referral for Health Care and Support Services

Core: AIDS Pharmaceutical Assistance

Service Definition

- Local pharmacy assistance program
- Supplemental means of providing medication assistance

On the ground example:

An HIV-positive individual goes to a Philadelphia City Health Center and does not have health insurance. These funds will allow this patient to receive their prescriptions (30-day fill) until their insurance status is changed.

Limitations/Considerations

- Cannot be used for Emergency Financial Assistance
- ADAP funds cannot be used for LPAP support (only RWHAP Part A grant award or Part B base award funds)

Core: Medical Case Management

Service Definition

- Client centered and focused on improving health outcomes in support of HIV care continuum
- Medical Case Managers meet with their clients face to face, phone and other acceptable means regularly to provider referrals to ancillary services such as: food, housing assistance, obtaining birth certificates, etc.

On the ground example:

A new client meets with their new MCM, after completing their assessment and plan, it has been identified the client needs a referral for food. The MCM provides the food voucher.

Limitations/Considerations

- The client must complete an intake with the Health Information Hotline at 215-985-2437 to get connected to a medical case management agency of their choice.

Core: Medical Nutritional Therapy

Service Definition

- Nutrition assessment, screening, and evaluation
- Food and nutritional supplements
- Nutrition education and counseling
- Individual or group settings

On the ground example:

A doctor reviews their patient's bloodwork and finds that they have high cholesterol. The doctor refers their patient to the medical nutritionist on site. The patient agrees to meet with the nutritionist to work on a plan to lower their cholesterol over the next 6 months.

Limitations/Considerations

- Must be referred by the medical provider
- Based on a nutritional plan developed by a **registered** dietitian or other licensed nutrition professional

Core: Mental Health

Service Definition

- Outpatient psychological and psychiatric screening, assessment, diagnosis, treatment, and counseling services
- Outpatient group or individual session
- May include Behavioral Health Consultants located in RW Part A funded medical facilities (advises physicians and provides short term counseling)

On the ground example:

A client may be referred to Mental Health services by any Ryan White provider. Said client may have expressed they are dealing with symptoms of depression or anxiety.

Limitations/Considerations

- Provided by a licensed mental health professional

Core: Oral Health Care Services

Service Definition

- Outpatient diagnostic, preventive, and therapeutic services
- Provided by dental health care professionals

On the ground example:

An individual has a tooth ache and goes to a RW Part A dental clinic for help.

Core:
Outpatient/Am
bulatory Health
Services

Service Definition

- Outpatient diagnostic/therapeutic services
- Provided by licensed healthcare provider
- Consistent with the Public Health Service's guidelines

On the ground example:

An individual may report they have not seen a doctor in over 1 year. Their medical case manager will refer and link them to a medical provider of their choice to re-engage in medical care. The individual can also seek medical care on their own.

Core: Substance Abuse* Outpatient Care

Service Definition

- Outpatient services for the treatment of drug or alcohol use disorders
- Includes screening, assessment, diagnosis and/or treatment
- May include syringe access services if allowed by current law and applicable HHS guidance

On the ground example:

A client reports to their MCM that they relapsed over the weekend and is interested in counseling services. The MCM refers their client to an outpatient program for an intake.

Limitations/Considerations

- Credentialing process to onboard counselors and therapist is a cumbersome process which may lead to delayed intakes.

Support: Emergency Financial Assistance

Service Definition

- Limited one-time or short-term payments for: essential utilities and medications (Emergency Medications Program)

On the ground example:

A client report to their MCM that they received a shut-off notice from PECO. The MCM completes and submits a DEFA application for financial assistance.

Limitations/Considerations

- Direct payment to agency/vendor (no cash to clients)
- Payer of last resort, and for limited amounts, uses, and periods of time

Support: Food Bank/Home Delivered Meals

Service Definition

- Food banks, home-delivered meals, and/or food vouchers
- Essential non-food items: personal hygiene products, household cleaning supplies, and water filtration or purification systems

On the ground example:

A client reports to their MCM that their income isn't enough through the end of the month. The MCM will refer the client to a local food bank and the client may be eligible for food vouchers.

Limitations/Considerations

- Unallowable: household appliances, pet foods, and other non-essential products.
- Nutritional services and nutritional supplements provided by a registered dietitian are considered Medical Nutrition Therapy

Support: Housing

Service Definition

- Limited short-term assistance (emergency rental assistance through EFA, transitional group residential settings, housing assistance)
- Must provide medical/supportive services OR enable client to access services

On the ground example:

A client currently sleeps in an emergency shelter and was recently approved for a bed at a local transitional housing facility for 180 days. The client will receive housing support to ensure they are adherent to medical care and work on permanent housing.

Limitations/Considerations

- New clients must have access to housing services
- Cannot be in the form of direct cash payments
- Cannot be used for mortgage payments*

Support: Medical Transportation

Service Definition

- Non-emergency transportation services to core medical and support services (SEPTA passes, taxi voucher, shared rides)
- See handout for allowable and unallowable uses

On the ground example:

A patient completes their medical visit at the clinic and does not have the fare to go back home on SEPTA. The doctor/nurse will give the patient a SEPTA pass to get home.

Limitations/Considerations

- All trips are classified as one-way
- Payer of last resort (must use LogistiCare first)

Support: Other Professional Services

Service Definition

- Legal Services is now under this category
- Includes assistance with benefits, discrimination because of their HIV status, power of attorney, and living will

On the ground example:

An individual is denied SSI benefits for the 2nd time. He contacts local legal services for a consultation.

Limitations/Considerations

- Legal assistance is not available for criminal cases

Support: Referral for Health Care and Support Services

Service Definition

- Central point of access for MCM services. Staff also provide I/R about other AACO funded care and prevention program and handle consumer complaints.

On the ground example:

An individual calls AACO's health information hotline to for a referral to MCM services. The worker will complete an assessment and refer the client to the appropriate providers. If no openings are available at a particular agency, staff will provide services for the interim period.

Limitations/Considerations

- Referrals provided by OAHS providers reported under OAHS
- Referrals provided by MCMs reported under MCM

The Data

Gaps in Service as Reported by Consumers in 2019, by Percent

Service Reported as Needed	PDPH Client Services Unit Need at Intake (n=2,202)	Medical Monitoring Project* (Weighted n=17,478)
Medical care	30.5% (671)	7.6% (1,328)
Medications	26.3%	1.3%
Treatment adherence*	46.9%	0.6%
Oral health services	10.5%	23.1%
Home health care services	2.5%	N/A
Mental health services	27.0%	9.3%
Medical case management	N/A	7.9%
Substance use Treatment	7.7%	2.4%

* Weighted data for the City of Philadelphia from the 2015-2018 cycles of MMP.

Gaps in Service as Reported by Consumers in 2019, by Percent

Service Reported as Needed	PDPH Client Services Unit Need at Intake (n=2,202)	Medical Monitoring Project* (Weighted n=17,478)
Food	30.3%	7.1%
Housing	46.7% (1,028)	13.2% (2,307)
Transportation	49.7%	8.5%
Support groups/peer support	9.4%	5.7%
HIV education/risk reduction	9.0%	N/A
Benefits assistance	23.3%	10.6%
Language translation	4.3%	0.0%
Patient navigation	N/A	4.1%

* Weighted data for the City of Philadelphia from the 2015-2018 cycles of MMP.

Service
Usage
3/1/20 –
11/30/20

Core Services	Clients Served	# of Units	MAI
AIDS Pharmaceutical Assistance (LPAP)	271	1,450 prescriptions (30 days)	
Medical Case Management	3,865	57,382 hours	757 clients 14,740 hours
Medical Nutrition Therapy	313	547 hours	
Mental Health Services	1,212	6,115 hours	
Oral Health	905	2,882 visits	
Outpatient/Ambulatory Health Services	9,775	23,493 visits	180 clients 513 visits
Substance Abuse: OC	225	1,667 hours	

Service
Usage
3/1/20 –
11/30/20

Supportive Services	Clients Served	# of Units
Emergency Financial Assistance (Food)	90	99 vouchers (utility assistance)
Emergency Financial Assistance (Emergency Medications Program)	89	144 scripts 14 days
Food Bank/Home Delivered Meals	1,802	26,636 units (1 meal, food bank visit, voucher)
Housing Services: Legal	219	408 hours

Service
Usage
3/1/20 –
11/30/20

Supportive Services	Clients Served	# of Units
Housing Services: Transitional Housing	29	6,266 days
Housing: Rental Assistance	118	118 vouchers
Medical Transportation	957	7,556 one-day trips
Other Professional Services (Legal)	526	2,607 hours
Referral For Health Care Supportive Services	2,147 clients 3/1/19 to 2/29/20*	774 hours 3/1/19-2/29/20

