

2022 New Jersey Consumer Survey Results

(Burlington, Camden, Gloucester, Salem)

Service Category	<u>Never personally needed</u>	<u>Personally needed and RECEIVED</u>	<u>Personally needed but DID NOT receive</u>	<u>Never heard of service</u>
Dental care	15.4%	50.0%	11.1%	0.0%
DEFA	36.1%	38.5%	12.5%	19.4%
Food bank/home delivered meals	43.1%	22.2%	8.3%	4.2%
HIPCP	33.3%	46.2%	6.9%	2.8%
Housing assistance	40.3%	20.8%	9.7%	5.6%
Legal	37.5%	18.1%	12.5%	8.3%
Medical Case Management	27.8%	38.9%	8.3%	1.4%
Nutritional Counseling	33.3%	22.2%	9.7%	5.6%
Medical Care	20.8%	54.2%	2.8%	1.4%
Emergency Medications	37.5%	29.2%	8.3%	6.9%
Transportation	37.4%	29.2%	9.7%	2.8%
Mental Health Counseling	30.65	33.3%	4.2%	1.4%
Substance use counseling	48.6%	13.9%	4.2%	4.2%
Treatment adherence	51.4%	9.7%	2.8%	6.9%
Home Health (pro nurse)	52.8%	12.5%	4.2%	2.8%
Self care assistance	51.4%	6.9%	6.9%	4.2%
Support groups	38.9%	16.7%	12.5%	5.6%
Hospice services	61.1%	4.2%	2.8%	5.6%
Physical Rehab	48.6%	19.4%	2.8%	5.6%
Adult day care	54.2%	5.6%	4.2%	9.7%
Child care	55.6%	8.3%	5.6%	5.6%
HIV care entry	51.4%	13.9%	4.2%	4.2%
Translation and Interpretation	62.5%	5.6%	0.0%	4.2%

***PERCENTAGE OUT OF 236 RESPONDENTS